

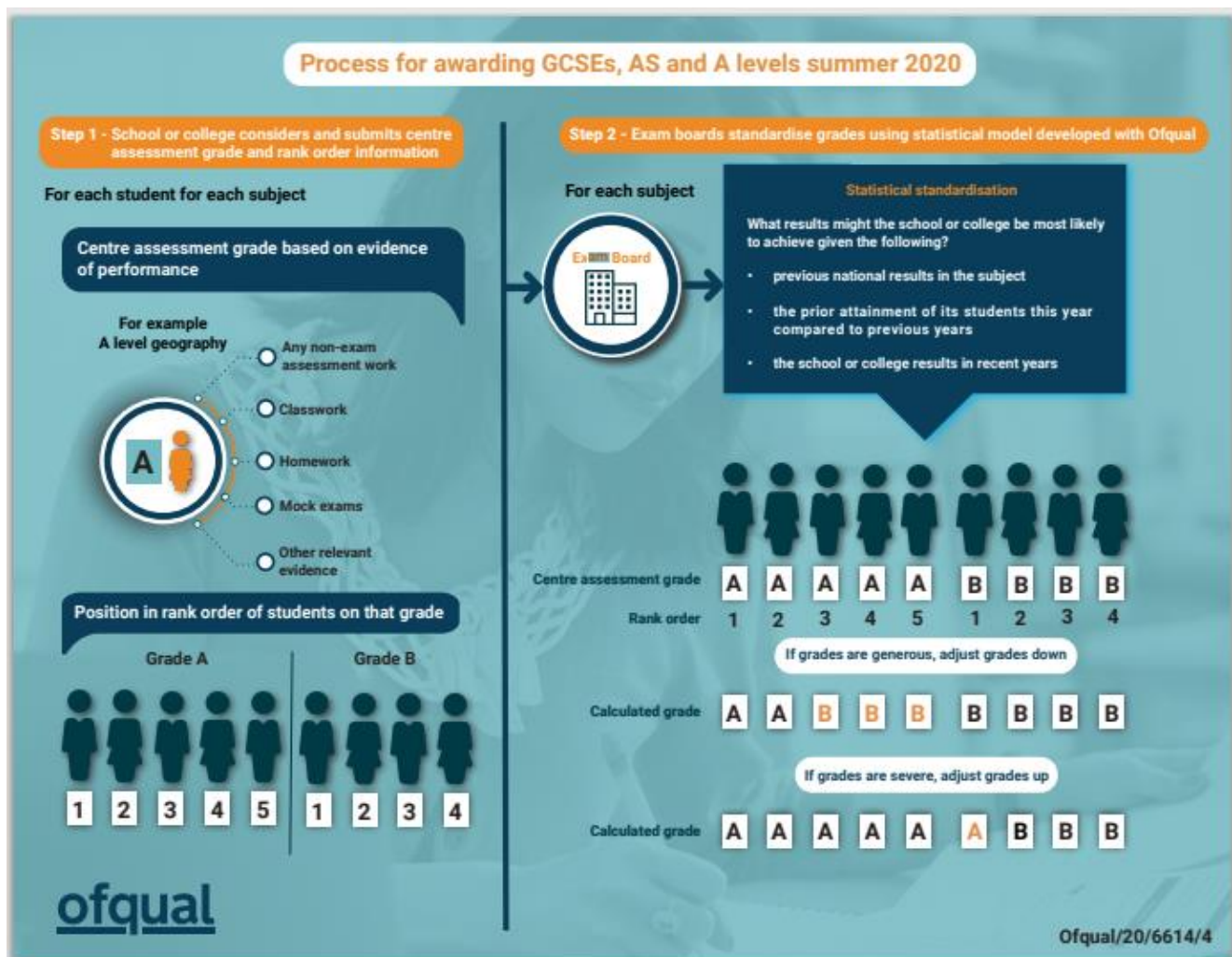
Dagenham Park Church of England School
GCE (AS, A Levels) and other Level 3 qualifications
GCSE & Level 1/2 qualifications

Results Day 2020 – Frequently Asked Questions

How will GCSE, A Level and other grades be awarded this summer?

Ofqual (the examinations and assessments regulator) has, following national consultation, set out how grades will be awarded to candidates due to the unprecedented circumstances this summer. Ofqual’s approach aims to set out is the fairest way of making sure students have their grades in time to progress to further study or employment.

As part of this approach schools have been required to submit centre assessment grades which will be used by the exam boards to award the final grades. Ofqual has made a [video](#) explaining the process and also provided the following infographics which describe the process and each phase:



Phase 1: Schools and Colleges

Schools and colleges have submitted to exam boards the centre assessed grades teachers think you would have received had you sat the exam.

Teachers also submitted a rank order for you based on how you were expected to perform in each subject.

Teachers used information such as your coursework, mock exams, assessments, general records and performance throughout each course to determine your grade and ranking.



Phase 2: Exam Board Checks

Exam boards are now checking grades for consistency using a model developed with regulators.

They are working hard to make sure grades are awarded fairly and in line with previous national results in each subject, how well this year's students have performed previously and how well the school or college has performed in recent years.



Phase 3: Results Days

AS and A Levels: 13th August

GCSEs: 20th August

Results released at 8am!

This is the moment you've been waiting for! Even though you didn't have the exam experience, you can be confident that the grades reflect your work and have been awarded as fairly as possible to ensure you're ready to take the next step in your education.



Will my final grade be the same as the centre assessed grade?

Every centre assessed grade we have submitted has been carefully considered by teaching teams, working with heads of departments and senior leaders, taking into account all available evidence we have for our students, to ensure a fair and unbiased approach. Prior to submission each grade has been carefully checked and re-checked for accuracy.

However, to bring consistency to judgements nationally, all grades will be standardised by exam boards, using a process developed by Ofqual. It is therefore likely that all schools could see some adjustment to their centre assessment grades. Ofqual says that such adjustments are in the interests of fairness to students because they will ensure, as far as possible, that individual centres have not been too severe or too generous in comparison with others.

When and how and will I receive my results?

Our usual results day arrangements and processes by which we share students' results with them have had to be completely revised and carefully planned to ensure that we can successfully deliver this important information in a safe, confidential and timely manner.

GCE (AS, A Levels) and other Level 3 qualifications - Thursday 13th August

- A summary candidate statement of results and support information will be sent to your **school email account** from 9.00am on results day.

GCSE and Level 1/2 qualifications - Thursday 20th August

- A summary candidate statement of results and support information will be sent to your **school email account** from 9.00am on results day.

- Sixth Form offer letters will be sent by separate email to student **school email accounts** from 10.00am on results day.

Before the end of term, students expecting results should ensure they can successfully log-in to their school email address and contact our ICT Helpdesk if they require assistance. The school site will be closed to students over the summer. We will only be able to send email to students' school email address so it is important that they can access the school's Office 365 Outlook email service either on a laptop, PC, tablet or other mobile device.

Will there be any support available for students on results day?

Yes. Your results email will include a link to an Online Response Form, which is to be completed as soon as you receive your results, but **no later than 2.00pm on Results Day**. The Online Response Form will allow you to acknowledge receipt of your results and request a *call from a member of our **Results Day Team** to discuss any concerns or questions you may have.

*It is very important that you return your Online Response Form by 2.00pm, especially if you require a call from a member of the Results Day Team.

The national results helpline

The National Careers Service will be delivering the Exam Results Helpline during August 2020. Young people or their parents can contact the helpline on 0800 100 900 to speak to a professionally qualified careers adviser if they need advice on their next steps. The helpline will be open from 8 am to 10 pm from Thursday 13 August until Friday 28 August. After these dates, young people will be able to access ongoing support from the National Careers Service at any time by calling 0800 100 900, visiting nationalcareers.service.gov.uk/contact-us or searching for the National Careers Service on Facebook and Twitter.

Are candidates able to appeal this year?

It has been decided, by Ofqual that this summer, that once they have received their results, candidates will have the right to appeal their grades through their centre where the candidate has evidence to believe that the process this summer was not followed correctly in their case.

Appendix A - Information for Candidates - Results, Appeals and Certificates provides more detailed information on Dagenham Park Church of England Schools' arrangements for appeals.

Can I take an exam if I think my grade should be higher?

It has now been confirmed that there will be an Autumn exams series for all A Level and AS subjects (in October 2020) and GCSE subjects (in November 2020).

However, if there are insufficient entries nationally exam boards are permitted to withdraw an examination.

If you wish to take an exam in the Autumn series, you must email Mrs J Clarke – Examinations Officer jclarke@dagenhampark.org.uk, by the following deadlines:

- A level deadline – 26th August 2020
- GCSE (except English Language and Maths) deadline – 3rd September 2020
- GCSE English and maths entry deadline – 3rd September 2020

The higher grade will stand as the final result.

What about certificates?

At present we expect to receive your official certificates for the June 2020 results, from the awarding bodies, mid-November 2020.

We will confirm how certificates are to be issued nearer the time via the School Website - Exams Information and email. You must ensure that you complete the 'Additional Email' and 'Contact Number' section of the Online Response Form.

Appendix A - Information for Candidates

Results, Appeals and Certificates

Centre assessment grades and rank orders

Dagenham Park Church of England School has submitted provisional (centre assessment) grades and rank orders to the relevant awarding body in accordance with the Ofqual guidance¹ on *Awarding qualifications in summer 2020* and in line with the awarding body instructions.

¹ <https://www.gov.uk/government/publications/awarding-qualifications-in-summer-2020>

For the reason of fairness, awarding bodies are putting these grades through a standardisation process to ensure grading standards are consistent across all centres. The rank order of candidates will not be changed but the final grades candidates receive may be different to the centre assessment grade.

Final grades

On candidate statements of results and certificates, final grades will be reported in the same way as in previous years.

Final grades will be issued on results day(s) in August as follows:

Date	Qualification type
13/08/2020	GCE (AS, A Levels) and other Level 3 qualifications
20/08/2020	GCSE and other Level 1/2 qualifications

Arrangements for results day(s)

GCE (AS, A Levels) and other Level 3 qualifications - Thursday 13th August

- A summary candidate statement of results and support information will be sent to your school email account from 9.00am and by 10.00am on results day.

GCSE and Level 1/2 qualifications - Thursday 20th August

- A summary candidate statement of results and support information will be sent to your school email account from 9.00am and by 10.00am on results day.
- Sixth Form offer letters will be sent by separate email to student school email accounts from 10.00am and by midday on results day.

Before the end of term, students expecting results should ensure they can successfully log-in to their school email address and contact our ICT Helpdesk if they require assistance. The school site will be closed to students over the summer. We will only be able to send email to students' school email address so it is important that they can access the school's Office 365 Outlook email service either on a laptop, PC, tablet or other mobile device.

Your results email will include a link to an Online Response Form, which is to be completed as soon as you receive your results, but no later than 2.00pm on Results Day. The Online Response Form will allow you to acknowledge receipt of your results and request a *call from a member of our Results Day Team to discuss any concerns or questions you may have.

*It is very important that you return your Online Response Form by 2.00pm, especially if you require a call from a member of the Results Day Team.

Concerns about your results

At results time, Ofqual will be providing information for students that sets out how their grades were calculated this year and the options available if they believe their result was not properly produced, including access to appeal. The *National Careers Service Exam Results Helpline*² offers advice each year for students who have not received the results they had hoped for. Ofqual will also make a helpline available to students and their parents or carers to talk about the appeals process and any other questions they may have about their results this summer.

² <https://www.gov.uk/careers-helpline-for-teenagers>

Awarding bodies will also likely provide information for students about results. Dagenham Park Church of England School will signpost you to any relevant information at results time.

If you have a concern about a grade you have been awarded, you can, by email to Mrs J Clarke – Examinations Officer jclarke@dagenhampark.org.uk :

- check whether an error was made when submitting your centre assessment grade and rank order to the awarding body
- raise a complaint with your Headteacher, if you feel you have evidence of bias or that you were discriminated against; you could also pass such evidence on to the awarding body who could investigate for potential malpractice
- seek any information the awarding body holds in relation to how your final grade was calculated

Any of the above requests must be made **within 5 working days** of receipt of results.

Arrangements for appeals

The arrangements for awarding qualifications in summer 2020 state:

Candidates can appeal their grades through their centre if they feel the process this summer was not followed correctly in their case.

A candidate can, by email to Mrs J Clarke – Examinations Officer jclarke@dagenhampark.org.uk :

- ask, **within 7 working days** of receipt of results, the centre to appeal on their behalf to an awarding body if there is evidence that leads a candidate to believe:
 - the centre made an error when submitting a centre assessment grade or rank order information
 - an awarding body made a mistake when calculating, assigning or communicating a grade
- submit an **internal appeal** against the centre's decision

- not to seek any information the awarding body holds that would be needed for an appeal; and/or
- not to appeal to the awarding body

A candidate cannot:

- appeal against their centre assessment grades and position in the rank order
- appeal in respect of the process or procedure used by Dagenham Park Church of England School in calculating their centre assessment grades and position in the rank order
- appeal directly in any respect to the awarding body

Internal appeals procedure

Dagenham Park Church of England School will:

- inform candidates of the arrangements for appeals prior to the issue of results and the accessibility of senior members of centre staff immediately after the publication of results by email and the school website.
- appeal to an awarding body on a candidate's behalf if it believes the centre itself made an error when submitting a centre assessment grade or rank order information or if it believes an awarding body made a mistake when calculating, assigning or communicating a grade
- ask the candidate to provide written informed consent (informed consent via candidate email is acceptable) before an appeal is submitted to the awarding body as the appeal could result in the final grade being lower than, higher than, or the same as the grade which was originally awarded
- only collect consent after the publication of results.
- where relevant, advise an affected candidate to inform any third party (such as a university or college) that an appeal has been submitted to an awarding body

Dagenham Park Church of England School will not:

- seek any information the awarding body holds that would be needed for an appeal if it does not believe an awarding body made a mistake when calculating, assigning or communicating a grade
- appeal to an awarding body on a candidate's behalf if it does not believe the centre itself made an error when submitting a centre assessment grade or rank order information or if it does not believe an awarding body made a mistake when calculating, assigning or communicating a grade

An internal appeal may be submitted to the centre where a candidate (or his/her parent/carer) believes there are grounds to appeal against the centre's decision:

- not to seek any information the awarding body holds that would be needed for an appeal
- not to appeal to the awarding body

An internal appeal should be submitted by emailing a completed **Internal Appeals Form (Appendix B)** to Mrs J Clarke – Examinations Officer jclarke@dagenhampark.org.uk by the following **deadlines**:

- GCE (AS, A Levels) and other Level 3 qualifications - Thursday 27th August
- GCSE and Level 1/2 qualifications - Thursday 3rd September

The candidate will be informed of the outcome of the internal appeal as soon as a decision has been made and in sufficient time for the centre to take any appropriate action where the internal appeal may be upheld.

If the internal appeal is upheld by the centre:

- the centre will request information the awarding body holds that would be needed for an appeal within the time period set by the awarding body.
- the centre will submit an appeal on the candidate's behalf to meet the awarding body's deadline for appeals.
- inform that candidate if there is any fee charged by the awarding body that may need to be paid the candidate.

Appendix B - Internal appeals form

Summer 2020 awarding

Please tick box to indicate the nature of your appeal and complete all white boxes on the form below

FOR CENTRE USE ONLY	
Date received	
Reference No.	

- Appeal against the centre's decision not to seek any information the awarding body holds that would be needed for an appeal
- Appeal against the centre's decision not to appeal to the awarding body

Name of appellant		Awarding body	
Candidate name if different to appellant		Qualification type Subject	

Please state the grounds for your appeal below:

If necessary, continue on an additional page if this form is being completed electronically or overleaf if hard copy being completed

Appellant signature:

Date of signature:

This form must be signed, dated and returned to the Exams officer on behalf of the Head of Centre to the timescale indicated in the internal appeals procedure